



eiopa

European Insurance and
Occupational Pensions Authority

HANDBOOK FOR VISITORS

HOW TO FIND US

The European Insurance and Occupational Pensions Authority (EIOPA) is located close to the centre of Frankfurt am Main, near the Central Station.

28th Floor
Westhafen Tower
Westhafenplatz 1
60327 Frankfurt am Main
Germany



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Source: OpenStreetMap

TRAVELLING TO EIOPA



From Frankfurt International Airport

By public transport

At the airport, take the **S8** or **S9** trains towards direction 'Hanau' to go to Frankfurt Central Station ('Hauptbahnhof', 3rd stop).

The journey takes approximately 11 minutes and costs 5.80 EUR for a single ticket and 11.30 EUR for a return ticket (day ticket).

Create your itinerary and buy tickets in advance on the Frankfurt public transport website: <http://www.rmv.de/en/>.



By taxi / Uber

Taxis are available at every exit of the airport and will cost 25-30 EUR to Westhafen Tower.

The journey takes 15-20 minutes in light traffic. During rush hour and heavy traffic, the ride may take up to 40 minutes.

The rates for using an Uber ride are usually similar to taxi fares.



From Frankfurt Central Station



Walking

Frankfurt Central Station ('Hauptbahnhof') is only an 11-minute walk to EIOPA.

Click here for [directions on Google Maps](#).



Closest public transport stations

EIOPA can be easily reached by public transport. S-Bahn, U-Bahn and Tram stations are all close-by:

    Hauptbahnhof

  Willy-Brandt-Platz

 Baseler Platz

Please check our website for more information on [how to reach EIOPA](#).

ARRIVAL & REGISTRATION

Upon your arrival, the concierge team of Westhafen Tower will welcome you on the ground floor. Please announce that you are visiting EIOPA and proceed directly to the **EIOPA reception desk on the 28th floor**, irrespective of your final meeting location.

A **valid identity document** (passport or ID card with a picture) will be needed for registration purposes.

A limited number of **parking spaces** are available for visitors arriving by car. If you would like to reserve one of the spaces, please send an email with your vehicle licence number to reception@eiopa.europa.eu at least one working day in advance.



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OPENING HOURS & CONTACT DETAILS

**WESTHAFEN
TOWER**



Concierge Desk (ground floor):

08:00 - 18:00

Mondays to Fridays

+49 (0)69 2713999 10

concierge@westhafentower.de



eiopa

EIOPA Reception (28th floor):

08:30 - 17:30

Mondays to Fridays

+49 (0)69 951119 20

reception@eiopa.europa.eu

*EIOPA's offices are closed on public holidays.
Please [check our website](#) for more information.*

CONFERENCE AREA

EIOPA's conference area on the 28th floor houses a number of large and medium-sized meeting rooms for public events, workshops and other meetings with external guests.

All our meeting rooms are fully equipped with video conferencing facilities for Cisco WebEx and Microsoft Teams. Power sockets are available at each conference table and complementary guest Wi-Fi access is provided everywhere.

Coffee, tea and refreshments are available for our meeting guests throughout the day in the dedicated lounge area.

HOUSE RULES

✓ DO

Always follow the instructions given by EIOPA personnel.

Return used cups and empty bottles to the cart for dirty dishes in the lounge area.

Return loan devices (chargers, adapters) before leaving.

Report any loss of personal belongings.

Inform the EIOPA reception of any incidents or emergencies.

✗ DO NOT

Bring dangerous or prohibited items onto the premises.

Bring animals onto the premises.

Enter non-public areas or offices without authorisation.

Connect private IT devices (e.g. USB drives) to EIOPA systems without authorisation.

Leave personal belongings and confidential documents unattended.



Copyright: EIOPA

ACCOMODATION

Hotels charge tourists a levy for each night spent in Frankfurt. Discount rates may be available at the hotels under numbers: 1,2,3 and 8. Simply click on the name of the hotel to proceed with the accommodation booking.

Please be aware that hotel rates in Frankfurt can vary strongly during fair and exhibition periods and that discounts may not always apply.

1 INTERCITY HOTEL

Mannheimer Straße 21

9 minutes

Use **CINKQR** when booking via [website](#), e-mail or phone.

2 SCANDIC MUSEUMSUFER

Wilhelm-Leuschner-Straße 44

8 minutes

Use **000037875** when booking via [website](#), e-mail or phone.

3 ADINA FRANKFURT NEUE OPER

Wilhelm-Leuschner-Straße 6

14 minutes

no booking code, the discount is already applied [here](#)

4 MERCURE HOTEL KAISERHOF

Kaiserstraße 62

14 minutes

5 BIS FRANKFURT CENTRUM

Speicherstrasse 4

3 minutes

6 LE MERIDIEN FRANKFURT

Wiesenhuettenplatz 38

10 minutes

7 ROOMERS HOTEL

Gutleutstraße 85

7 minutes

8 ZLEEP HOTEL (AIRPORT)

Fujiallee 11, 65451

Shuttle bus + S-Bahn

Use **WELCOME25** when booking via [website](#), e-mail or phone.

RESTAURANTS & FACILITIES



1 **L'OSTERIA**
Speicherstraße 1
+49 (0)69 24247020

2 **FRANKFURTER BOTSCHAFT**
Westhafenplatz 6-8
+49 (0)69 24004899

3 **CRON AM HAFEN**
Speicherstraße 39-45
+49 (0)69 24009933

4 **CHAMÄLEON BAR & RESTAURANT**
Speicherstraße 49-51
+49 (0)69 27135550

5 **MAIN NIZZA**
Untermainkai 17
+49 (0)69 26952922

6 **HOLBEIN'S CAFÉ RESTAURANT**
Holbeinstraße 1
+49 (0)69 66056666

7 **DRY CLEANING SERVICE**
City Clean
Speicherstraße 3

8 **PHARMACY**
Blücher Apotheke
Gutleutstraße 102

9 **SUPERMARKET & BAKERY**
REWE
Speicherstraße 44
Mon-Sat 07:00-22:00h

SAFETY & SECURITY



In case of an **emergency on your floor**

- You will hear a very loud evacuation announcement.
- You are **obliged to leave the building immediately**, using the stairs.
- Persons with reduced mobility will be directed to the logistics elevators for evacuation by the fire brigade.
- Upon exiting the building, directly go to the assembly point indicated below.

In case of an **emergency on another floor / false alarm:**

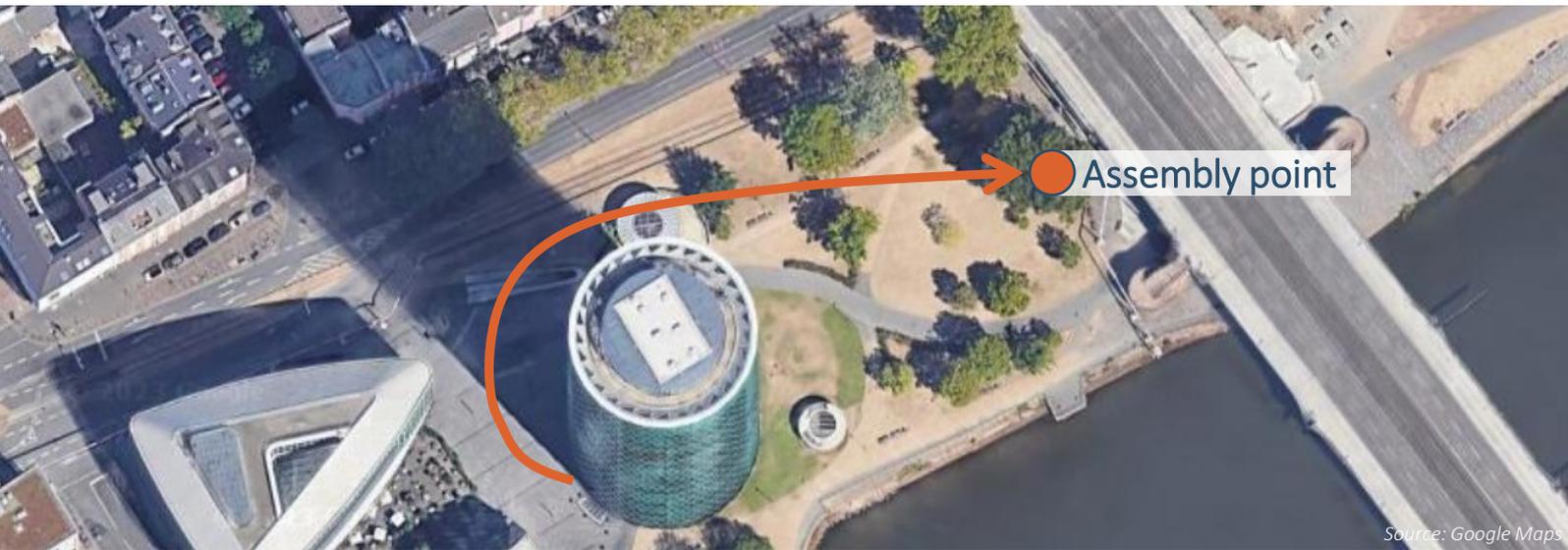
- There will be no loud evacuation announcement, but windows start beeping and close, elevators may not function.
- Announcements may be heard in the staircases or on other floors.
- In such situation there is **no need to evacuate unless announced otherwise**.



First aid kits are available at the EIOPA reception and in the staff lounges on each floor.



Smoking is not allowed at EIOPA and inside of the building.



Source: Google Maps

We are looking forward to welcoming you at EIOPA.

To facilitate your visit to our premises, EIOPA needs to collect and process certain personal data.
For further details, please check the [privacy statement related to the registration for meetings, events and on-site visits](#).

Follow us on social media:

